

**Ashland High School
iPass iParent Access
Frequently Asked Questions**

What is iPass?

iPass is Ashland Public School's student information system. The district uses iPass for student demographics, attendance, storing grades, scheduling and more.

What is iParent?

iParent is a feature of the iPass student information system that provides parents access to grades, on-line course selection, assignments and attendance records in an effort to facilitate and improve communication between home and school.

How do I access iParent?

You may access iParent from any computer with an internet connection by launching your web browser and going to the Ashland High School web site <http://ahs.ashland.k12.ma.us/> and clicking on the iParent link on the right hand side.

Who may access iParent?

Ashland High School parents/guardians who have applied for a username and password may access iParent. If you have questions about your username and password or accessing the system please email iparent@ashland.k12.ma.us

How do I obtain a username and password?

Parents/guardians may register on-line at <https://ipass.imgsoftware.com/school/ashland/syslogin.html> . The link is found at the bottom of the page.

How do I add an additional student to an existing account?

Please email iparent@ashland.k12.ma.us, with your name and the name of the student you wish to add.

What do I do after I get to the main page?

There are menus on the left hand side. Click the + (plus) sign on the left of iParent to expand the menus.

What may I reasonably expect from iPass/iParent as a parent?

Daily attendance is taken at the Ashland High School every day during the first period. You are able to monitor your child's attendance on a daily basis.

You are able to view your child's class grades every two weeks based on the schedule provided at the beginning of the year. You can find these dates posted on the website. Although teachers attempt to record grades in a timely manner, the time needed to

accomplish this task will vary from teacher to teacher. Please keep in mind that teachers have various methods of grading and the number of assignments varies based on the course content and individual teaching style. Teachers are required to post assignment grades in a timely manner.

You will be able to monitor your child's progress. Look for unusual changes in grades or attendance, but realize that the final grade for a course is based on a number of factors, often including class participation, extra credit, dropping the lowest grade, etc. The information made available to you through the system should not be considered a substitute for a dialog with your child's teacher